# ISMAIL NICOLAS

Web developer with expertise in front-end technologies, and seasoned health professional with acuity for building client relations and communications. Seeking transition to juniorlevel technology role.

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# Škills

# **O** WEB DEVELOPER

苗 Experience

#### Freelance, 2015 ⇒ Present

- Design and develop custom websites for local businesses
- Evaluate objectives of clients to build an online presence best suited for their industry
- Research best practices to guarantee clean design backed by clean code

### 혖 RESEARCH SPECIALIST

#### Johns Hopkins University, 2013 ⇒ Present

- Grew client base in over 20 facilities through strategic outreach
- Indexed 70 hours of video data in an aggressive 1-week timeline
- Secured over 750 sessions of observational and aptitude data for school-based education initiative
- Implemented a user-driven system to monitor participant progress and issues in realtime

### FIELD SERVICE REPRESENTATIVE

#### Calloway Labs, 2013 ⇒ 2014

- Slashed service delivery time by 30 minutes within 1 month through improved client communication
- Improved efficiency, accuracy, and delivery of service by implementing changes to operating procedure
- Coordinated toxicology services for drug-testing clinics throughout the DC region, and provided collection of urinalyses and oral fluid specimens.

### **OPERATIONS MANAGER**

#### Washington Hospital Center, 2009 ⇒ 2013

- Promoted to oversee a staff of 18 assistants for Radiology department
- Increased Department efficiency, leading to a demand to increase staff capacity
- Triaged digital imaging and high-priority ER cases, and directed work flow to maximize efficiency

## Education & Coursework

#### University of Maryland, College Park B.S. Public Health

#### Skillcrush Certificate, Web Development (expected 2015)

≻Media Literacy, Biometrics, Health Communication

≻HTML & CSS, JavaScript & jQuery, Ruby, Git, and Sinatra

# </> </> Technical

HTML CSS JavaScript Photoshop Text Wrangler MS Office Mac OS X Windows 7

# ≫ PROFESSIONAL

Audio Production Event Planning Teamwork Independent Work

# 💐 PERSONAL

Learning Ability Time Management Proactive Public Speaking Social Media Organization Interpersonal Skills Adaptable



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